



Should you have a complaint about our service please contact us on 020 8859 3033. We operate a code of practice for complaints handling a copy of which is available by calling this telephone number or by contacting us via our website www.bernardskinner.co.uk.

Bernard H Skinner & Co (trading as Bernard Skinner) is a member of the Surveyors Ombudsman Service which may be able to help with your complaint if we are unable to. The Surveyors Ombudsman Service website is www.surveyors-ombudsman.org.uk